

# The Santam Card:

Convenience and safety  
In 3 easy steps



**Card activation  
and accessing  
funds**



**Use your card  
in store and  
online**



**Earn cash back**

## What you need to know

### STEP 1: Card activation and accessing funds

**Here is what you need to know before you can use your Santam card. The following is required:**

- Your assessor will arrange to activate your card.
- Please wait for the SMS confirmation indicating that your settlement funds have been loaded.
- Please note that your daily limit is R30 000. If you would like to change your limit, please contact 0861 10 12 10. Changes to your limit will be done immediately, but you need to contact Paymentology whilst at the teller as it will change back to the daily limit once the transaction has been done. You are reminded to request changes to your daily limit prior to making your purchase at the point of sale or check out online.
- You can check the balance of your card or draw a statement, in one of the following ways:
  1. SMS your 16 digit card number to 34246; or
  2. Download the Santam Client App, select Santam Card and key-in your card number; or
  3. Via your internet browser, visit online [www.whatsonmycard.com](http://www.whatsonmycard.com); or
  4. Contact us on 0861 10 12 10.

### STEP 2: Use your card in store and online

**After activating your Santam card and loading funds, you can conveniently use it at any store that accepts Visa Electron cards. Additionally, when you make purchases at our preferred suppliers, you become eligible for Santam card cash-back benefits.**

- You are able to purchase on all South African online stores (refer to [www.santam.co.za/claims/santam-card/](http://www.santam.co.za/claims/santam-card/)). For more information, please visit our website [www.santam.co.za/claims/santam-card/](http://www.santam.co.za/claims/santam-card/) and follow the Santam card link for a list of preferred suppliers.

### STEP 3: Earn cash back

**With the Santam card, you qualify for a cash-back of up to 12% if you purchase your goods at one of our preferred suppliers.**

- Your cash-back will be credited to your Santam card usually within a month after you have made your purchase and you will be notified by SMS of this credit.
- For any assistance please contact us on 086 110 1210